

1. General Questions

Question: What is League of Predictors?

Answer: League of Predictors is a platform for sports event prediction and participation in gaming activities, offering in-game units and donation opportunities.

Question: How do I register on the platform?

Answer: To register, visit the official website or app of League of Predictors, provide accurate information, and confirm your acceptance of the Offer Agreement and Privacy Policy.

Question: Is age verification required?

Answer: Yes, according to applicable laws, you must be at least 18 years old to use the platform.

2. Account and Security Questions

Question: How can I protect my account?

Answer: Use a strong password, do not share your login details with others, and update your password regularly. The Company is not responsible for damages resulting from leaked account information.

Question: What should I do if I suspect my account has been hacked?

Answer: Immediately contact customer support to block your account and restore access.

Question: Can I have multiple accounts?

Answer: No, creating multiple accounts to gain unfair advantages is prohibited and may result in accounts suspension.

3. Donations and Payments Questions

Question: How can I make a donation?

Answer: Donations are accepted via integrated payment systems. Details are available in the payment section on the platform.

Question: Can I get a refund for my donations?

Answer: All payments are final and non-refundable, except as required by applicable law.

Question: Which currencies are accepted for donations?

Answer: Currently, cryptocurrencies (USDT, TON) and Telegram Stars listed on the platform are accepted. The list of accepted currencies is subject to change without prior consent or notification. Please refer to the platform for the most up-to-date list of supported currencies.

Question: Can donation packages and conditions change?

Answer: Yes, the Company reserves the right to change donation packages and available in-game units without prior notice.

■ 4. Digital Assets and Tokens Questions

Question: What are digital assets on the platform?

Answer: Digital assets include in-game currency, tokens, NFTs, and other items used for participation and benefits.

Question: Who owns the digital assets?

Answer: Ownership and usage rights are governed by platform terms. The Company reserves the right to modify rules.

Question: Can I exchange or sell digital assets?

Answer: Exchange and sale are subject to platform rules and laws. The Company is not responsible for third-party marketplace transactions.

■ 5. Personal Data and Privacy Questions

Question: What data does the platform collect?

Answer: The platform collects registration details, technical information (IP, device), transaction data, and interactions. See the Privacy Policy for details.

Question: How is my data protected?

Answer: The Company employs modern technical and organizational measures, including encryption and access restrictions.

Question: Can I request deletion of my data?

Answer: Yes, you can request correction or deletion of your data, which will be processed within 30 calendar days.

6. Usage Rules and Liability Questions

Question: What are the rules of conduct on the platform?

Answer: Users must comply with laws, avoid fraud, not create multiple accounts, and respect third-party rights.

Question: What happens if I violate the rules?

Answer: Your account may be blocked, content removed, and other measures taken per the Offer Agreement.

Question: Who is responsible for platform operation?

Answer: The Company does not guarantee uninterrupted service and is not liable for losses due to technical failures or force majeure.

7. Legal and Security Questions

Question: Does the platform comply with applicable laws?

Answer: Yes, the platform operates in compliance with relevant laws, including data protection and advertising regulations.

Question: How are payment transactions secured?

Answer: Payments are processed through secure payment systems and licensed crypto exchanges complying with AML/KYC requirements.

8. Support and Contact Questions

Question: How can I contact support?

Answer: Contact support via email: info@lop.cx or the feedback form on the website.

Question: How quickly does support respond?

Answer: Usually within 24-72 hours on business days.

9. Additional Questions

Question: Can I participate in promotions and contests?

Answer: Yes, terms and rules are published separately on the platform.

Question: Where can I find full documentation?

Answer: All documents — Offer Agreement, Privacy Policy, etc. — are available on the official website and app.

Conclusion

If you have questions not covered here, please contact support or review official documents on the platform.

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